

Ashton Coal Operations Pty Limited Complaints Register - 2021		
Date & Time	Nature of Complaint	Details and Response
04/04/2021 8:00:24 AM	Noise	Complainant called to say noise started half an hour ago. CHPP was not operating on the weekend. Two employees drove around the site and Camberwell village and was unable to identify the noise. Also advised that they had talked to two other separate people in the village who said that they did not notice any loud noises in the morning. Advised complainant that Ashton is inaudible in Camberwell.
19/09/2021 7:38 AM	Noise	Complainant called to say "TOO NOISY" An investigation was undertaken at the time and there was no unusual noise emanating from site. One truck was transporting reject down into the void and there was one dozer working on a stockpile. The CHPP supervisor also did a drive around Camberwell village shortly after the complaint but was unable to identify Ashton as the source of the noise. We were also unable to identify any noise sources on the noise monitor in the village at the time. Complainant advised of results of investigation.

As of Thursday 14th October, 2021